HostPalace Web Solution PVT LTD is specialized in international sales of hosting and web solutions to both consumers and companies. Long before our official beginnings in June 2016, we've created unparalleled value for our customers -- not by offering a sub-standard product at a low price, but by offering top-quality, feature rich IT solutions.

Open Positions : Sales Engineer, Support Engineer, Web Developer, Graphics Designer.

1. Sales Engineer :

   You are skilled in communication, confident and you have a sales oriented mindset!
   You are full of energy and find opportunities everywhere that you can use to your advantage. You are spirited and commercially minded and you know how to provide excellent service to our customers, but are also able to convince them without pushing!

   What does the job :

   You sell the products and services of HostPalace Web Solution PVT LTD.
   You create product portfolios and you actively approach new customers.
   You ensure that our products can always be found through (amongst other things) Google AdWords.
   You actively advertise and advise on internet forums, communities and on social media.
   You make quotes and advise the customers before our engineers can get started.
   You assist in compiling and placing orders.
   You actively conduct research in the sector to generate leads.
   You enter new customers and new orders in our system.
   You work closely together with our Support Department.

   Who are you :

   You have at least one year of sales experience.
   You live in Suri or the surrounding area.
   You believe in the products you will sell.
   Your English is sufficient.
   You are practical, customer-oriented, professional, organized, independent, enthusiastic, accurate and a team player.
   You have good computer skills, as you will be selling servers, hardware and internet.
   You are not afraid to work with targets.

2. Support Engineer :

   As Support Engineer, you and your colleagues will be responsible for analysing and solving incidents and providing support to end users. You will receive user requests and questions from our customers on a daily basis, these will vary from software issues to failing hard disks or even a network failure. As our Support Engineer you will handle these issues efficiently, you'll answer any question and solve every issue. You have the technical knowledge and are able to understand the customer's requests in order to translate them to viable solutions.

What does the job :

Assemble, configure and install servers in Datacenters.
Offer assistance to customers with problems/malfunctions.
Advise customers on custom servers to fit their requirements
Proactively maintain our knowledge base.
Handle and resolve complaints.
Install various OS software (Linux – all variations, Windows, BSD).
Install various control panels (cPanel, Plesk, Direct admin).
Keep your hardware knowledge up-to-date.
Answer questions about orders.
Proactively inform customers.

Who are you :

Your professional and intellectual ability is at least at the level of a Bachelor's Degree.
You are customer and solution oriented, strong in communication.
You possess extensive knowledge on and experience with various Operating Systems.
You are fluent in both spoken and written English.
You are flexible in regards to working hours (shifts and weekends).
You are ambitious and eager to learn.
You have a proactive attitude.
You are self-reliant and accurate.
You enjoy advising clients.
You have a strong sense of responsibility.

We offer a job for 48 hours a week, 25 days of vacation time, Nice company outings & Great colleagues. You will also get the opportunity to keep expanding your knowledge through training, courses and education.

Would like to apply for this position! When can I start?

We would like to invite you over and meet you personally. Based on your unique cover letter, we would like to see how you would fit in with our team and how your qualities can strengthen our team.
You can apply for this position by sending us your comprehensive cover letter and CV at:
hr@host-palace.com.